



Instruction Manual for Beige Plumbed Head Spa Sink (Plumbing Required)

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1. Introduction

NcLux is a provider of luxury head spa equipment designed by salon owners for salon owners. The company was founded by Nicole Pisani, who began her career as a stylist and eventually owned and operated her own salon. She expanded her business into a day spa and was the first in South Carolina to introduce the Japanese Head Spa Service. Her mission is to help other salons achieve similar success and innovation.

The NcLux Head Spa Sink is designed to provide a luxurious and ergonomic experience for clients during head spa services. Its advanced design ensures comfort, functionality, and ease of use for both the client and the professional.

The Beige Japanese Head Spa Sink from NcLux is a premium shampoo basin designed to offer clients a tranquil and rejuvenating experience.

Key Features:

- **Ergonomic Comfort:** The head retainer is specifically crafted to alleviate spinal pressure, ensuring maximum relaxation during treatments.
- **7-Color Phototherapy System:** Enhance scalp and hair treatments with an advanced phototherapy repair system, utilizing seven different LED light colors to address various concerns.
- **Golden Waterfall Dome:** Featuring 21 outlets, the rotatable arch delivers a targeted water stream around the head, providing effective and soothing therapy. The Dome can be adjusted to three different pressure settings, and there are multiple filters throughout the sink that constantly clean the water that is circulated through the Dome.
- **Water Heater:** Equipped with a water heater, the unit maintains dome-circulated water at an optimal temperature, ensuring a consistent flow throughout the service. You can toggle between fresh water and tea brew water (waterfall dome) with one switch.
- **Fumigation Machine:** A separate fumigation machine comes with every sink. It connects to the sink through a rubber hose and comes equipped with a large plastic sink cover for steam therapy and a steam box that goes inside the sink basin for essential oils, teas, etc.
- **User-Friendly Features:** Designed for portability with optional easy-glide wheels, it also boasts a waterway maintenance door, an anti-skid design, and a rust-resistant water switch.
- **Plumbing Required:** This sink requires access to hot/cold water hookups and a drainage solution. The exact setup will vary based on your building's specifications. However, make sure the drainage pipe sits lower than the sink to prevent backflow.

NcLux is family-owned and operated in the USA; all our sinks are crafted from high-quality acrylic.

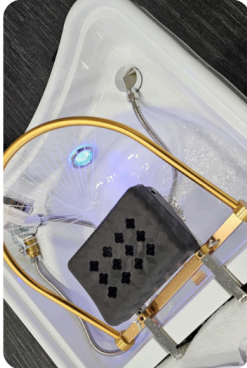
2. Safety Instructions

- **Read Before Use:** Read this manual thoroughly before installing or using the sink.
 - **Proper Use:** Do not use the sink for purposes other than intended.
 - **Electrical Components:** Confirm the basin matches your region's voltage (110-220V) and power specifications (3000W). Do not plug the sink or fumigation machine into extension cords.
 - **Hot Water Warning:** Test water temperature before applying to a client's scalp.
 - **Regular Inspections:** Periodically check for leaks, cracks, or damage.
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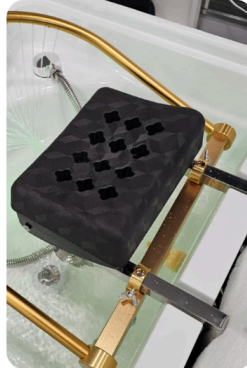
3. Components Overview

1. **Sink Basin:** Durable and easy to clean. (Image A1)
2. **Headrest Cushion:** Ergonomically designed for comfort. (Image A2)
3. **Adjustable Waterfall Dome:** Allows precise control of water flow and temperature. (Image A3)
4. **Spray Hose:** Flexible for targeted rinsing. (Image A4)
1. **Pump:** Clean every dozen clients. (Image A5)
5. **Control Panel:** Digital or manual controls for water pressure and temperature. (Image A6)
6. **Fumigation Machine:** Durable and easy to clean. (Image A7)
7. **Fumigation Cap:** Hard plastic for easy application. (Image A8)
8. **Fumigation Steam Box:** Flotats in the sink and add-on mixtures can be included. (Image A9)

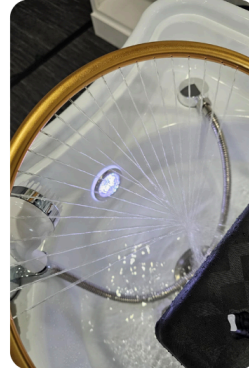
A1 - Basin



A2 - Headrest



A3 - Waterfall Dome



A4 - Handheld Sprayer



A5 - Pump



A6 - Control Panel



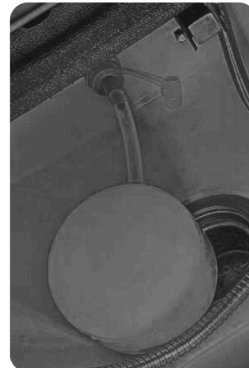
A7 - Fumigation Machine



A8 - Fumigation Cap



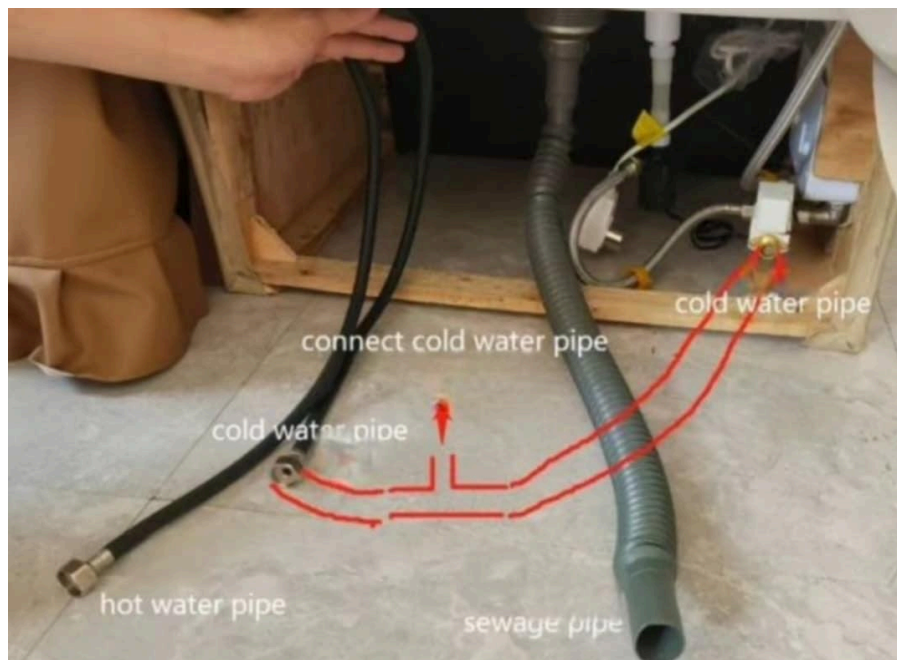
A9 - Steam Box



4. Installation Guide

Setup Instructions for the Beige Head Spa Sink:

1. **Tighten All Bolts:** During shipment or when relocating the sink, bolts can become loosened. Use the yellow fasteners attached to the pipes to tighten all bolts before use.
2. **Optional Wheels:** Attach the optional wheels to the bottom of the sink for easy mobility and additional height, if desired.
1. **Pipe Drain Installation:** Securely fasten the white and blue pipe drain into the left side of the sink.
3. **Plumbing:** Have a licensed plumber connect the grey sewage pipe from the drain to the sewage outlet. Connect the black hot water hose to the hot water outlet. Connect the black cold water hose to the white box under the sink. **(See Image A10 below)**
 - a. The best plumbing option would be to drain through the floor. However, this is not mandatory. Make sure your plumber places the drain lower than the drain access point for gravity to work and flow the drainage correctly.
 - b. **Optional:** Ask your plumber to use flexible pipes and lines to be able to move sink slightly back and forth on the wheels for deep cleaning of the room (or to have a multi-functional room; ex: head spa and massage).
 - c. Be sure you can sit behind the sink to perform the head spa service.
 - d. ***Make sure to keep the open/close valve for drainage.**
4. **Positioning:** Place the sink next to your preferred bed (an adjustable height massage bed is recommended for optimal use).
5. **Fumigation Hose:** Connect the fumigation hose from the back of the sink to the fumigation lid.
6. **Power:** Plug the sink and fumigation machine into nearby electrical outlets. Do not plug the sink or fumigation machine into an extension cord.



(A10)

5. Operation Instructions

Operational Instructions for the Beige Head Spa Sink:

1. Prepare the Sink:

- a. Ensure the drain is in the closed position.
- b. Fill the basin with water, stopping between the bottom of the basin and the fumigation spout.
- c. Caution: Avoid using water hotter than the desired service temperature and do not put ingredients other than water into the basin (essential oils, teas, flowers, etc can be added into the steam box only).

2. Activate the System:

- a. Set the desired water temperature on the control panel (37°C is recommended which is 98.6°F).
- b. Turn on the LED light therapy by pressing the corresponding button on the sink's control panel.

3. Start the Waterfall Dome:

- a. Press the "SPA" button on the side sink control panel to turn on Waterfall Dome.
- b. Adjust the waterfall pressure to your preference (3 settings available) by pressing "SPA mode".
- c. Caution: Never turn on the Waterfall Dome without water already in the basin.

4. Heat the Water:

- a. Allow the waterfall dome to flow, which will heat the water to the selected temperature. Keep the dome in the lowered position until the desired temperature is reached.
- b. Water heating will take approximately 3–8 minutes. During this time, you can perform a dry scrub with oils on your guest's scalp.
- c. To use the handheld sprayer, use the water toggle on the top of the sink.
- d. Draining and refilling the basin with fresh water at least once during the session is recommended to rinse and reset the system.

5. Using Fumigation:

- a. Fill the fumigation machine with water, then turn on the machine to a low setting (1-3) for optimal results.
- b. Avoid using the fumigation machine for the entire service. It's best to only use it during the hair mask portion.
- c. Optionally, add tea or other ingredients to the white steam box located inside the sink basin.
- d. **Caution:** Do not fill the steam box with water and do not put any ingredients other than water into the fumigation machine (essential oils, teas, etc). Do not plug the fumigation machine into an extension cord.

6. Complete the Service:

- a. Once the service is finished, drain the basin.
- b. Follow the cleaning instructions for proper maintenance.

Helpful Tips for Using the Head Therapy Basin

1. **Fill Before Starting:** Always add the appropriate amount of liquid to the basin before turning on the “SPA” button to prevent damage to the machine.
 2. **Filter Mixtures:** If using mixtures with debris, filter them through a cloth before adding them to the basin to avoid clogging the pipelines.
 3. **Daily Pipe Cleaning:** After each day’s use, flush the pipes multiple times with clean water to prevent blockages. For deeper cleaning, use a mix of vinegar and hot water. Avoid harsh chemicals like over-the-counter drain cleaners.
 4. **Temperature Limit:** Use water no hotter than 122°F (50°C). If the temperature exceeds this limit, the machine will automatically stop to protect itself. In such cases, turn off the machine, let it cool for 10 minutes, and then restart. Set the water to 37°C (98.6°F) for the best client experience during treatments.
 5. **Fumigator Usage:** Keep the fumigation hose straight and unblocked. Adjust the duration of use based on the amount of water added, and avoid running the fumigation machine for the entire session.
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6. Cleaning and Maintenance

Cleaning Instructions for the Beige Head Spa Sink:

Proper cleaning is essential for maintaining the performance and longevity of your unit. Follow these steps after each use:

1. **Drain and Rinse:**
 - Drain dirty water from the basin.
 - Leave the drain open and rinse the entire basin with warm water, making sure to include the headrest and the basin walls.
 - Close the drain and fill the sink with half a cup of white vinegar and equal parts water.
 - Turn on the Waterfall Dome and then press the “Cleaning Mode” button on the sink’s control panel and let the cycle run for 5 minutes.
 - Use this time to clean all touchpoints (headrest, dome, sprayer, handles, etc) and prepare the room for the next client.
 - Open the drain and rinse the sink with hot water one more time.
 - Use disinfectant wipes to finish the cleaning process.
2. **Clean the Filter and Hair Catcher:**
 - Unscrew the white cap and remove the filter. This is located to the side of the drain in the sink.
 - Thoroughly clean the components to remove any buildup or debris.
3. **Power Off:**
 - Make sure the drain is closed, then press “SPA” on the control panel to turn off the machine. Unplug when not in use.
4. **Clean the Fumigation Container:**

- After the fumigation container has cooled, turn off the light and clean it with a disinfectant wipe.

By following these steps consistently, you'll ensure your unit remains in excellent condition for years to come.

Bi-Weekly Cleaning & Maintenance:

- Full System Maintenance:
 - Inspect and clean all internal components, such as the halo circulation outlet pipe, circulation pump, and maintenance port.
 - Check the water level sensors and ensure no buildup of debris.
 - Deep clean the pump to ensure the longevity of your unit. We have a video of this on our Instagram page and our website's blog.
<https://ncluxheadspaequipment.com/helpful-videos/>
<https://ncluxheadspaequipment.com/blog/>

7. Troubleshooting

Issue	Possible Cause	Solution
Water Leakage	Loose Connections	Tighten Fittings
Weak Water Pressure	Clogged Hose/Pump	Deep Clean Pump
Unstable Sink	Improper Installation	Re-level and Secure Sink

8. Warranty Information

- The sink is covered under a 60-day limited warranty from the date of purchase.
- The warranty covers defects in materials and workmanship.
- Damage caused by improper use or installation is not covered.

For service, contact our support team.

Email: ncluxheadspaequipment@gmail.com

Instagram: [@head_spa_equipment](https://www.instagram.com/head_spa_equipment)

Facebook: <https://www.facebook.com/share/15wLtCLSHM/?mibextid=wwXlfr>